

# What is a training pulse study?

A two-part consultation activity analyzing the operations training practices of your organization. Part one is data collection and part two is presenting our proposed roadmap.

An experienced operations training consultant and technologist will spend time either on-site or remote to help your organization evaluate your current training solution. Our goal is to help improve your bottom line and reach your operational and maintenance goals.

## What are the benefits to you?

- Access to professional guidance on industry best practices with a consultant who has worked in different types of facilities all over the world
- Analysis of current training program effectiveness
- Recommendations for innovative operations and learning practices
- Utilization of sophisticated cutting-edge cloudbased and immersive products (LMS, eLearning, digital twin, IoT, XR, AI)
- · Customized training roadmap

# Why do we offer this?

AVEVA is committed to partnering with industry leaders to level up their operator's ability to maintain plant equipment and output at optimal levels.

By allowing us to provide this consultation, you will have access to an experienced training consultant to not only review your current training program, but also provide recommended improvements and a roadmap to help guide your workforce toward operational excellence.

### What do we need from you?

Your availability and open-mindedness. There is no catch here – let's work collaboratively. We ask for access to your organization by meeting with leadership and training personnel to identify your organizational goals and how we can best help you meet them.



# Assessment and training roadmap topics

The information included in each training pulse engagement is confidential. Description below is representative of the topics covered and can be viewed as a rough outline for the training roadmap to be delivered.

#### Introduction

Summary of the plant and personnel involved in the pulse study.

## Operations observation and assessment

We take the time to talk with all levels from Management to Operators, to understand the current training program and plant concerns. This can include interviews, observations and plant tours. In this way we can better understand what is needed or missing.

## Preliminary training plans

Here we will lay out our findings including a synopsis of your operations, a breakdown of available procedures and documentation as well as the results of our observations and interviews. We will also provide conclusions and recommendations. A few things are listed here as possible examples:

- Board/field operator training program
- On the Job (OJT) training guides
- eLearning development
- LMS deployment
- · Qualification practical factors
- SOP standardization and improvement
- Implementation of OJT qual program
- Plant equipment labeling improvement

# Project methodology and the training solution

Our deliverable will conclude with a detailed Training Roadmap outlining key next steps we feel your organization can take to help you reach your goals utilizing best available technology.

This will include objectives, a description for how we would do the work we may propose as well as details on the interviews done. This roadmap will include potential timelines and milestones for you to gage progress should you decide to follow our recommendations.



To learn more about

AVEVA Unified Learning visit:

aveva.com/en/products/unified-learning

